

HIF Fast-Track *the smart choice for claiming.*



In a hurry? Try our Fast-Track Claiming service.

- *It's quick*
- *It's easy*
- *Send by fax or email*

For full terms and conditions, please refer to our website hif.com.au

Fax: (08) 9328 1685
Email: hif.com.au



**Australia's first certified
Carbon Neutral health fund.**



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What is Fast-Track?

Fast-Track is HIF's speedy claims service for paid ancillary claims that are emailed or faxed to HIF and rebates will be credited directly into your nominated bank account. It is not available for inpatient medical and hospital services.

How do I send my Ancillary Claim using Fast-Track?

Easy. Send a completed claim form (ask HIF for a form or download one at hif.com.au) along with any itemised accounts, tax invoices and receipts from your provider(s) to:

- Fax to (08) 9328 1685, or
- Email (with scanned attachments) to claims@hif.com.au

Are original documents required by HIF?

No, we will assess your claim on the information faxed or emailed to us. However, you must keep your original documents for twelve (12) months in case they are required for HIF audit purposes.

Is there a limit to the amount that can be claimed using Fast-Track?

Yes. Accounts (single or multiple) cannot exceed \$700* per day in total.

*refers to the total amount of provider charges

Who can I call?

If you need assistance just call one of our friendly customer service consultants.

Call: 1300 13 40 60

Visit: hif.com.au

