

Hospital Cover

Gold Top

(Gold Top Hospital \$500/\$1000 excess is closed to new members and existing members seeking to change to this product.)



Gold Top Hospital is our premium hospital cover option.

With Gold Top Hospital, you'll enjoy comprehensive cover for all the clinical categories listed below, in turn covering you for thousands of inpatient hospital and medical services (essentially anything that's also covered by Medicare). You'll also be covered for private and shared room accommodation in an HIF-contracted private hospital (subject to availability of private room), giving you total peace of mind when you need it most.

What's included?

Ambulance services ¹	✓	Breast surgery (medically necessary)	✓
Private room accommodation (HIF-contracted private hospital)	✓	Diabetes (excluding insulin pumps)	✓
HIF second opinion service	✓	Heart and vascular systems	✓
Rehabilitation	✓	Lung and chest	✓
Hospital psychiatric services	✓	Blood	✓
Palliative care	✓	Back, neck and spine	✓
Brain and nervous system	✓	Plastic and reconstructive surgery (medically necessary)	✓
Eye (not cataracts)	✓	Dental surgery ²	✓
Ear, nose and throat	✓	Podiatric surgery ³ (provided by a registered podiatric surgeon)	✓
Tonsils, adenoids and grommets	✓	Implantation of hearing devices	✓
Bone, joint and muscle	✓	Cataracts	✓
Joint reconstructions	✓	Joint replacements	✓
Kidney and bladder	✓	Dialysis for chronic kidney failure	✓
Male reproductive system	✓	Pregnancy and birth	✓
Digestive system	✓	Assisted reproductive services	✓
Hernia and appendix	✓	Weight loss surgery	✓
Gastrointestinal endoscopy	✓	Insulin pumps	✓
Gynaecology	✓	Pain management with device	✓
Miscarriage and termination of pregnancy	✓	Sleep studies	✓
Chemotherapy, radiotherapy and immunotherapy for cancer	✓		
Pain management	✓		
Skin	✓		

Key ✓ = included **R** = restricted **X** = not included

¹ Not covered for
 - Transportation from a hospital to your home, nursing home or other hospital.
 - Transportation for ongoing medical treatment.
 - Off road or air ambulance (e.g. plane, helicopter or boat).

² Please note: If you undergo surgery by a recognised dentist in a hospital, you may be able to claim benefits for theatre, accommodation and anaesthetist costs. Benefits towards your dentist's fees will only be paid if you also hold a suitable Extras product and have served all relevant waiting periods in addition to your Hospital cover.

³ Limited benefits apply to Podiatric Surgery, and you may incur significant out of pocket expenses. Please refer to the Health Cover Guide for more information.

Also included on this policy:

- Unlimited cover for both Emergency and Non-Emergency Ambulance (\$50 co-payment per trip)
- Your choice of treating doctor or specialist
- Private and shared room accommodation in an HIF-contracted private hospital (subject to availability of private room)
- Shared room accommodation in a public hospital, with the exception of public hospitals in New South Wales (NSW) where private and shared room coverage is available (subject to availability of a private room)
- AccessGap Cover for eligible inpatient medical services
- Benefits for surgically implanted Medical Devices and Human Tissue Products and other items on the Federal Government's Prescribed List of Medical Devices and Human Tissue Products
- Inpatient pharmacy drugs – charges vary between hospitals depending on the contract that's in place. Please check with the hospital or HIF.
- Exclusive access to our 'HIF Second Opinion' service! To learn more, visit hif.com.au/secondopinion

Does a hospital excess apply?

Gold Top Hospital has two excess levels.

Single policies:

- \$500 or \$750 per calendar year.

Couple/family policies:

- \$500 per person up to a policy maximum of \$1,000 per calendar year
- \$750 per person up to a policy maximum of \$1,500 per calendar year

You'll only need to pay the excess per-person per calendar year if admitted to hospital for same-day or overnight stays. No excess applies to dependants under the age of 18.

Please note: Excess option \$500/\$1,000 is not available to new members. For existing members the excess amount cannot be changed from \$750/\$1,500 to \$500/\$1,000.

Hospital waiting periods

A waiting period refers to the period of time you have to wait (after purchasing or upgrading Hospital Cover) before you're entitled to receive benefits for services or items included on your chosen level of cover.

For Gold Top Hospital, the applicable waiting periods are:

- **Emergency Ambulance:** 1 day
- **Non-Emergency Ambulance:** 30 days
- **General hospitalisation:** 2 months
- **Psychiatric care, rehabilitation and palliative care:** 2 months
- **Pre-existing conditions:** 12 months
- **Pregnancy and birth:** 12 months

Please note: Members are entitled to upgrade to Gold Top Hospital to access the once in a lifetime waiting period exemption for psychiatric care (conditions apply, please contact us for more details).

What's a pre-existing condition?

The Pre-existing Condition Rule is a 12-month waiting period for hospital treatment relating to a pre-existing condition – it's a rule that applies whether the ailment, illness or condition was known to the member or not.

A pre-existing condition is defined as, *'Any ailment, illness, or condition where, in the opinion of a medical adviser appointed by the health insurer, the signs or symptoms of that illness, ailment or condition existed at any time in the period of six months ending on the day on which the person became insured under the policy.'*

The pre-existing condition waiting period applies to new members and existing members upgrading their cover. The test applied relies on the presence of signs or symptoms of the illness, ailment or condition, not on a diagnosis (i.e. it's not necessary for the member or their doctor to know what their condition is or for it to be diagnosed).

In forming an opinion about whether or not an illness is a pre-existing condition, an HIF-appointed medical practitioner will take into account information provided by the member's treating doctor/specialist.



Make sure you read our Health Cover Guide

Our Health Cover Guide is your need-to-know resource for all things about health insurance.

The Health Cover Guide also outlines more information about your coverage as well as situations in which you might not be covered by HIF, so please read the guide carefully and retain a copy for your records.

Visit hif.com.au/guide to access a copy online.



Got a question?

Visit our handy online knowledge base for 24/7 access to a wealth of information.

Visit hif.com.au/help to get started or call us on **1300 134 060**